

ORDER SHEET
IN THE HIGH COURT OF SINDH AT KARACHI

C.P No.D-4915 of 2025

[Shoukat Hussain and others v. P.O Sindh and others]

DATE	ORDER WITH SIGNATURE OF JUDGE(S).
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Before;
Mr. Justice Yousuf Ali Sayeed;
Mr. Justice Abdul Hamid Bhurgri.

- 1. For orders on CMA No.20533/25.
- 2. For orders on office objections No.1 to 6.
- 3. For orders on CMA No.20534/25.
- 4. For hearing of main case.

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Date of hearing:- 10.10.2025

Mr. Ahmed Ali, Advocate for petitioners.
Mr. Mehran Khan, Assistant Advocate General.
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Abdul Hamid Bhurgri, J.- The Petitioners claim ownership of 22-13 acres of land from Survey Nos. 15 and 16, situated in Deh Joreji, Bin Qasim, District Malir, Karachi. They assert that the land was inherited from their late father, Muhammad Ramzan, who had lawfully purchased it from Abdul Rehman through a registered Sale Deed (No. 4022 dated 25.04.1974, Entry No. 828 dated 16.05.1974). Despite this, it is alleged that in 1981, Respondent No.4 (Pakistan Steel Mills) succeeded in having its name mutated in the revenue record based on the name of Hakeem Sadaruddin, who had already divested his ownership in 1965. The Petitioners contend that such mutation is illegal and without lawful authority.

2. An application dated 16.12.2024 was submitted by the Petitioners to the Deputy Commissioner, Malir, seeking cancellation of the said entry and correction of the record in their favour. A report was sought from the Mukhtiarkar, Bin Qasim, who submitted a report dated 17.04.2025 confirming the Petitioners' claim and the absence of a valid title in favour of Pakistan Steel Mills. However, rather than issuing a reasoned decision, Respondent No.1 (Additional Deputy Commissioner-I) merely forwarded the said report under a covering letter, without passing a speaking order.

3. Learned counsel for the Petitioners submits that the matter remains undecided on merits and prays for directions to Respondent No.1 to dispose of their application dated 16.12.2024 through a reasoned and speaking order within a fixed time.

4. We have heard learned counsel and examined the available material.

5. It appears that the Petitioners' application remains pending before the competent revenue authority. In this regard, it is relevant to note that the Government of Sindh, Revenue Department, through Notification No. DD(E&I)/HQ/BOR/2024/302 dated 21st October 2024, has constituted a Public Grievance Redressal Cell under the supervision of the respective Deputy Commissioners to address revenue-related complaints, such notification is reproduced as under:-



**GOVERNMENT OF SINDH
REVENUE DEPARTMENT**
Hyderabad Dated: 21st October, 2024

NOTIFICATION

No.DD(E&I)/HQ/BOR/2024/.302 In order to redress the public grievances in revenue related matters through one window facility, a **"Public Grievances Redressal Cell"** is hereby, established under the supervision of concerned Deputy Commissioner across the Sindh Province in their offices and the respective Additional Deputy Commissioner-I/ Additional Collector (by designation) will act as the Incharge thereof as under:

- i) All the complaints as to revenue related matters specially the mutation entries, sale certificates, fotikhata-badal (inheritance entries), demarcation of land, partition of land, solvency certificates etc will be recorded in the Complaint Register to be taluka-wise maintained separately at district level in this regard.
- ii) The complaints so recorded as above will be forwarded to the concerned Mukhtarkars and Assistant Commissioners of respective Taluka (as the case be) who will further enter the complaint in the Inward Register and make the disposal thereof within the time line already notified by this Board vide Notification No.DD(E&I)/HQ/BOR/2018/1157 dated 03.12.2019 on merits as per law / rules after providing the opportunity being heard to the parties and observing all codal formalities and by passing speaking orders as needed otherwise. All the complaints / applications will also be computerized to have its data in soft.
- iii) The Deputy Commissioner will hold fortnightly review meetings to expedite the disposal of the complaints and to redress such grievances expeditiously in letter & spirit. He shall send the status of the complaints disposed of and pending to the concerned Divisional Commissioner for further necessary action. In the minutes, he shall make the report against the officers / officials failed to discharge their responsibilities in this respect. He shall also fix a day in a week to listening the complainants and to take necessary action for its redressal accordingly as per law on merits.
- iv) The Director (E&I) and Regional Revenue Officers, BOR, Sindh already assigned the task under Chief Minister's Directives will visit the field offices and report the progress through their memos to this Board. Besides, the Divisional Commissioner also to review the progress during the meetings and to take measures for disposal of subject petty issues of the public on priority basis.

**SENIOR MEMBER
BOARD OF REVENUE SINDH**

C.C to:

1. The Principal Secretary to Chief Minister Sindh, Karachi.
2. The Divisional Commissioner(s) _____ (All)
3. The Advocate General Sindh, Karachi.
4. The Additional Advocate General Sindh _____ (All)
5. The Deputy Commissioner(s) _____ (All)
6. The Deputy Secretary (Staff) to Chief Secretary, Sindh, Karachi.
7. The Section Officer (S.O.) to Senior Member, Board of Revenue Sindh.



**ASSISTANT SECRETARY
BOARD OF REVENUE SINDH**

6. In view of the above Notification, the Petitioners have an alternative and effective remedy available to them by approaching the

Public Grievance Redressal Cell, established under the said Notification, for redress of their grievance.

7. Accordingly, this petition is disposed of, along with all listed applications, with liberty to the Petitioners to avail the remedy by submitting an application before the said Cell, in accordance with law. Should such an application be submitted, the competent authority shall ensure that it is considered and decided strictly in accordance with law, preferably within thirty (30) days of its receipt, after affording an opportunity of hearing to all concerned parties.

8. Let a copy of this order be transmitted to the official respondents for information and necessary compliance.

JUDGE
JUDGE

Ayaz Gul